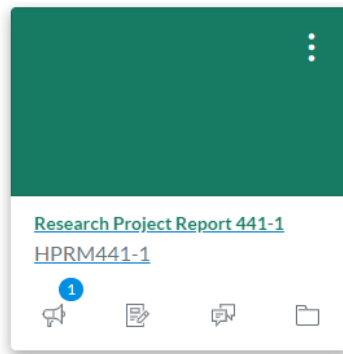


## How to correct Errors with videos not playing in Chrome browser.

1. Log in to Col Campus with Google Chrome.

Click on the module that you would like to study

e.g.



2. Select Modules



3. Select a video

e.g.

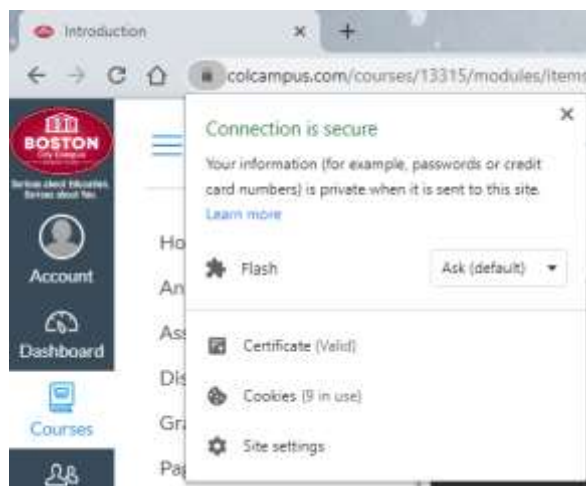


Currently the video is not working e.g.

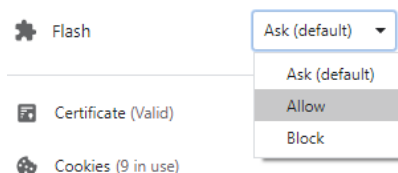


How to fix this error in Google Chrome:

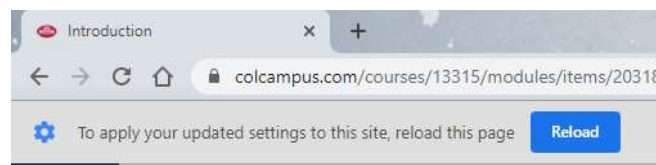
Step 1: Navigate to the lock at the top left and click on it



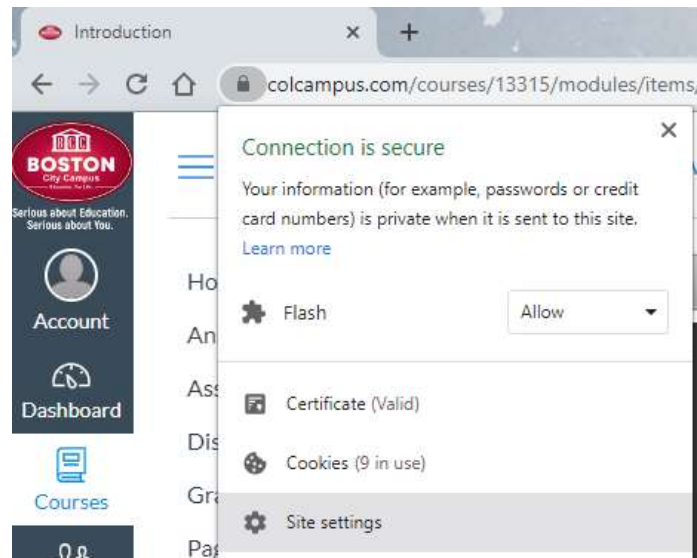
Step 2: Change the Flash Option to Allow:



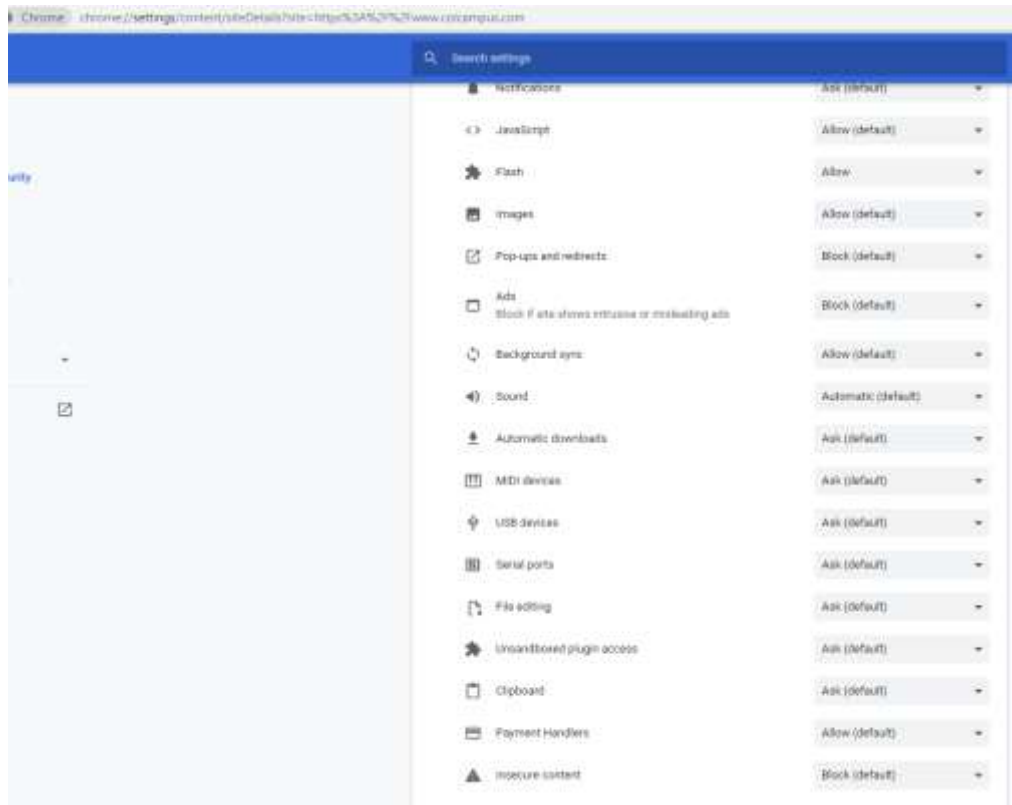
The browser might prompt that you need to reload the browser.



Follow the same process again, by clicking on the lock and selecting Site Settings



On the next page scroll down to the bottom



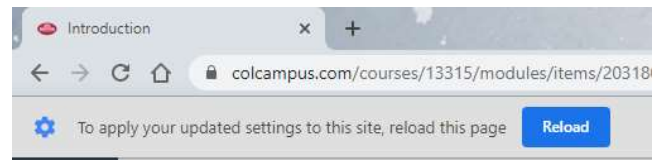
Select Insecure content and change the setting from Block (default) to Allow



Close the settings Tab.

Click Reload

## Boston City Campus and Business College



The videos should now be working:

